

## **Airtel Payments Bank Limited**

CIN: U65100DL2010PLC201058 Website: airtel.in/bank

Date: 5<sup>th</sup> Dec'23

## Notice of Closure of CO-BRANDED (HIKE) Wallets

Dear Hike (Co-Branded) wallet customers

This is to notify you that the co-branding arrangement between Airtel Payments Bank Limited and Hike Private Limited, for issuance of wallets stands terminated. In this context, please note that all wallets issued/maintained under this arrangement that have not had any transactions for last 1 year or more, shall be closed w.e.f Dec'23.

If you are holding a wallet issued/maintained under this arrangement, you may choose to migrate to any other products offered by Airtel Payments Bank (please refer to our website at <a href="https://www.airtel.in/bank/">https://www.airtel.in/bank/</a> to get information on other products offered by us).

You may also reach out to us on wecare@airtebank.com with necessary claim documents for initiating the necessary procedures for claiming outstanding balances.

## Claim documents:

- 1. Cancelled cheque copy to which the closure proceed can be transferred.
- 2. SIM Ownership proof with SIM activation Date mentioned (Mail from the operator), in respect of mobile number connected to the wallet in question.
- 3. Proof of Identity & Proof of Address
- 4. Customer Consent Letter claiming the ownership of the wallet.

Notice will be updated for any further information.